

Portland Tourist Park

74 Garden St, Portland VIC 3305 03 5523 2297 info@portlandtp.com.au portlandtouristpark.com.au



SHORT STAY PARK RULES

For everyone to enjoy their holiday in a safe and quiet environment, please adhere to the following rules. Please feel free to report to the office if any person is seen not adhering to these rules, or if you have any problems or concerns.

- 1. Parents are responsible for the care and supervision of children at all times. Portland Tourist Park will not be held responsible or liable for any personal injuries which may occur whilst in the park.
- 2. Only one car permitted in the park per site.
- 3. All visitors must report to the office on arrival and pay the appropriate fee.
- 4. 5km/h speed limit in the park at all times.
- 5. Noise and music curfew, strictly 10pm 8am.
- 6. Fires are not allowed within the park grounds and includes solid fuel barbeque's.
- 7. Whilst we encourage the use of bikes in the park, please ensure the 5km/h speed limit is adhered to. Helmets are to be worn at all times.

PETS

We love being able to have guests bring their pets to Portland Tourist Park, but our continued ability to do so relies on everyone being considerate of their fellow park users and following these simple rules.

- 1. Not to leave any pet unattended at any time
- 2. Pets need to be on a lead at all times unless in the confines of your van, pet friendly cabin or off leash area.
- 3. Not allow a pet to be in or near any of the communal facilities.
- 4. Ensure your pet is not a nuisance or disturbance to other park users. Management reserves the right for excessively noisy or aggressive animals to be immediately vacated from the park.
- 5. Dispose of any animal waste promptly and appropriately.

In the interest of safety and the quiet enjoyment of all our park users, management reserves the right to remove any guests from the park who fail to adhere to the above rules. In such instances, no refund will be offered.

EMERGENCY PROCEDURE

In the event of an emergency at the park, please follow these procedures as carefully and quickly as possible and only if safe to do so.

- 1. Assist persons in immediate danger (if safe to do so).
- 2. Raise the alarm to park management and staff as soon as possible.
- 3. Secure your valuables and close all windows, doors and hatches (if safe to do so).
- 4. Turn off the power and gas to your van.
- 5. Gather your family and guests and proceed to the designated assembly area as shown on the park map.
- 6. Remain in the the assembly area until directed by park staff or emergency services.
- 7. Do not attempt to move your vehicle or van.

EMERGENCY SERVICES

Village Manager	0400 046 271
Fire Brigade, Police, Ambulance	000
State Emergency Services (SES)	132 500
Local Fire Brigade	1800 240 667
Local Hospital	5521 0333
Local Medical Centre	5523 7144
Local Police	5522 1500
Electrical Authority (Origin, Momentum)	1300 662 778
Gas Authority (Momentum)	1300 662 778
Water Authority (Wannon Water)	1300 926 666
Victorian Bushfire Info Line	1800 240 667
Work Safe Victoria (24 hrs)	132 360
Poisons Info Centre	131 126
Interpreter Service	131 452
Telstra - Business Faults	132 999

Portland Tourist Park Guest Wi-fi

P/w: 330574tp

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